

Conditions of Hire and Use

Part III. House Rules

The house rules define the rights and obligations of visitors / spectators during their stay in the assembly areas of the State Capital of Hanover. The instructions given by the staff members and authorised representatives of Hannover Congress Centrum – hereinafter referred to as HCC – shall have to be complied with immediately.

The stay in the assembly areas shall be permitted only to the visitors of events and guests of the HCC or to its leaseholders and tenants. Visitors / spectators shall have to occupy the seat which is mentioned on the admission ticket for the respective event, and only the entrances provided for this purpose shall be used. When the assembly area is left, the admission tickets shall become void.

All facilities of the assembly area shall have to be used with care. Within the assembly area, everybody shall have to behave in such a way that no other person is injured, jeopardised or obstructed or disturbed more than unavoidable under the circumstances.

There is a fundamental smoking ban in all places in the state capital Hannover. Please take note of the relevant instructions.

For safety reasons, the closure of areas, buildings and open spaces and their evacuation may be ordered by the HCC and by the organiser. All persons who are in the assembly area and on the premises shall have to comply with the corresponding orders immediately, and shall have to leave the assembly area when evacuation is ordered.

Bags, receptacles carried and clothing, such as coats, jackets and capes may be checked for their contents. Visitors who do not agree to the seizure of objects by the stewards, which may lead to a hazard at the event or to its visitors, shall be excluded from the event. Visitors turned away shall have no claim to the reimbursement of the admission charge. In keeping with the kind of event, the carrying of bags and similar receptacles into the event area may be prohibited.

Persons who are visibly under the influence of alcohol or drugs shall be barred from an event and shall have to leave the assembly area.

The stipulations of the Children and Young Persons Act shall be applicable. Special regulations shall be applicable only when signposted explicitly at the cashboxes and the admission areas.

Carrying the following objects shall be prohibited:

- Weapons or other hazardous objects which when thrown may cause physical injury.
- Gas spray bottles, corrosive or staining substances or pressure vessels for inflammable or health-damaging gases, except commercially available pocket lighters.
- Containers which are made of breakable or splintering material.
- Fireworks, flares, Bengal lights, smoke powder and other pyrotechnical objects.
- Mechanical and electrically operated noise appliances.
- All beverages and food.
- Drugs.
- Animals.
- Racist, xenophobic and radical propaganda material.
- Video cameras or other sound or image recording devices for the purpose of commercial utilisation (provided no corresponding approval has been obtained from the organiser).

Right in one's own image: If the staff members of the HCC, the organisers or commissioned enterprises take photographs, films and/or videos within the region of the assembly area for reporting or advertising purposes, the recording activities shall not be obstructed or impaired in any other way. All persons who enter the assembly area or spend their time in the said shall be informed by these house rules about the realisation of picture, film and video recordings in the region of the assembly area. By entering the assembly area those who can be recognised on such recordings agree to the fact that these recordings are used for reporting as well as for advertising purposes.

Loudness of music events: The visitors shall be informed that permanent damage of the hearing ability may occur during music events. In order to reduce the risk of hearing impairment it is recommended in particular that "ear plugs" or comparable ear protectors are worn.

Orders to stay away which are pronounced by the landlord shall apply for all current and future events which are carried out in the assembly area. A repeal of the order to stay away shall require a written application with a statement of the grounds, which shall be decided upon by the HCC within three months.